

Quality Policy Elanders Sverige AB

Elanders should be known as a long-term supplier and cooperation partner with broad expertise. We focus on our customers' and other interested parties' demands and needs, as well as on continually developing our processes, products and services with to the goal of achieving total quality – which means that work is performed correctly and efficiently at every stage of the process.

Elanders constantly strives to improve processes and procedures for increased quality in the work we carry out. Laws and other requirements shall be met or exceeded.

- We routinely review and evaluate our work and we address the requirements and demands of our customers and the market.
- We work actively with management by objectives and corrective actions at all levels of the organization
- · We strive for continuous improvements in all our processes and methods.
- We work according to the zero-defect principle. Errors and faults are addressed and reviewed.
- · We strive to have skilled and dedicated employees.
- Collaboration is sought with suppliers who are strategically important for us in order to achieve our quality objectives.
- Our business is managed in accordance to the laws, regulations and other requirements that affect our operations, and we act responsibly.
- We take our climate impact into account by managing resources responsibly and choosing more environmentally friendly alternatives.

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Daniel Steneby

VD

Malin Lilja

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Q&E

Elanders Sverige AB Viaredsvägen 14 504 64 Borås Sweden

Phone: +46 31 750 00 00 Fax: +46 31 750 00 10

E-mail: info.sweden@elanders.com www.elanders.se

Corporate identity no: 556262-1689